

COMISSIÓ GESTORA DE LES PROVES D'ACCÉS A LA UNIVERSITAT

COMISIÓN GESTORA DE LAS PRUEBAS DE ACCESO A LA UNIVERSIDAD



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CONVOCATÒRIA:	JUNY 2018	CONVOCATORIA:	JUNIO 2018
Assignatura: ANGLÈS		Asignatura: INGLÉS	

Please answer on a separate sheet of paper

OPCIÓ B/OPCIÓN B

Part A. Reading Comprehension Read the following text:

SHOP HIRES ROBOT ASSISTANT... THEN FIRES IT AFTER JUST A WEEK

Fabio was the first robotic retail assistant employed at upmarket store Margiotta (Edinburgh), but was let go after one week.

At first it got off to a good start, charming customers with hugs and greetings of "hello gorgeous". But it wasn't long before Fabio began irritating and confusing shoppers at the store. When one asked which aisle the beer could be found, Fabio gave a vague answer: "It's in the alcohol section". And <u>despite</u> its efforts, the background noise in the busy supermarket made it difficult for the robot to understand customers.

<u>Aware</u> that the first day at a new job can be <u>stressful</u>, its <u>understanding</u> bosses moved Fabio from the aisles to a sampling role. But the robot became too enthusiastic when asked to hand out portions of pulled pork. "We thought a robot could show the customers that we are always wanting to do something new and exciting", said Elena Margiotta, who runs the chain of shops. But it wasn't long before Fabio was <u>noticeably</u> outperformed by its human colleagues. While it managed to persuade two people to try a pork snack, its colleagues scored a total of twelve. People seemed to actually avoid it.

Sadly Elena was left with no other choice than to let it go. And when she told Fabio that she would not renew its contract, the robot asked: "Are you angry?" It was an emotional moment for the staff and some were reduced to tears when Fabio was packed away. In its short time at the store, Fabio had clearly become a well-liked member of the team.

Adapted from an article by Fiona Parker, *The Daily Mail*, January 2nd 2018

- I. Answer the following questions using your own words but taking into account the information in the text. (2 points: 1 point each)
 - a. What went wrong soon after Fabio started working in the aisles of the store?
 - b. Why did Ms Margiotta hire the robot?
- II. Are the following statements true (T) or false (F)? Identify the part of the text that supports your answer by copying the exact passage on the answer sheet. (1.5 points: 0.5 each)
 - a. At the beginning Fabio did well in its job.
 - b. Fabio could understand the customers despite the noise in the supermarket.
 - c. The staff was sad when Fabio was fired.
 - III. Find a synonym for each of the four words below from these six options. (1 point: 0.25 each)

despite aware stressful understanding noticeably actually

- a. in fact
- b. conscious
- c. full of tension
- d. sympathetic
- IV. Choose a, b, or c, in each question below. Only one choice is correct. (1.5 points: 0.5 each)
 - 1. At the sampling section...
 - a. Fabio performed its task as expected.
 - b. Fabio performed its task better than expected.
 - c. Fabio performed its task worse than the other employees.
 - 2. When Fabio was fired, ...
 - a. it was sad.
 - b. the staff was sad.
 - c. Elena was angry.
 - 3. The staff...
 - a. had become attached to Fabio.
 - b. felt Fabio was competing for their job.
 - c. were packed away.

Part B. Composition (130 to 150 words approximately) (4 points)

Do you think that robots will perform human roles better than us in the future?